



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

# Feedback from streamlining eligibility self-certification

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PCWP/HCPWP joint meeting, 2 June 2022

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An agency of the European Union



# Eligibility for patient and healthcare professional organisations

- Any not-for-profit organisation that fulfils the **eligibility criteria** is welcome to express its interest to get involved in the work of EMA:
  - clear mission and objectives with an interest in medicines;
  - representative of patients, consumers or healthcare professionals throughout the EU;
  - adequate structure and consultation modalities;
  - Transparency (incl. funding)
  
- Listed on EMA's website
  
- **Annual re-evaluation**





## Key changes with streamlining process

### Previous process

- Completion of word document
- Sent via email
- Complete all sections
- Full review each time



### New process

- Completion of online form
- Sent directly from database
- Some sections pre-filled
- Self certification – full review randomisation
- Updated 'unclear' questions



# Your feedback

- EU survey
- Questionnaires sent 19 April to 3 May
- Sent to all eligible organisations who had not undergone an initial evaluation in 2021 (37 PCOs and 34 HCPs)
- **28 responses received** (16 PCOs and 12 HCPs)

## Eligibility user testing 2021



Dear EMA eligible organisations,

Thank you for your quick responses and completion of the 2021 eligibility exercise.

With the aim of improving the annual eligibility reassessment, we would like to **ask for your feedback on the prefilled 'self-declaration' form.**

You can download an example of the eligibility form from the link below:

[2021\\_annual\\_eligibility\\_form.pdf](#)

Please note that we are aware of the current limitations (you exit form). Your experiences and comments will be system.

Please submit **one reply per organisation by the 3 M**

Best regards,

EMA stakeholder's engagement team

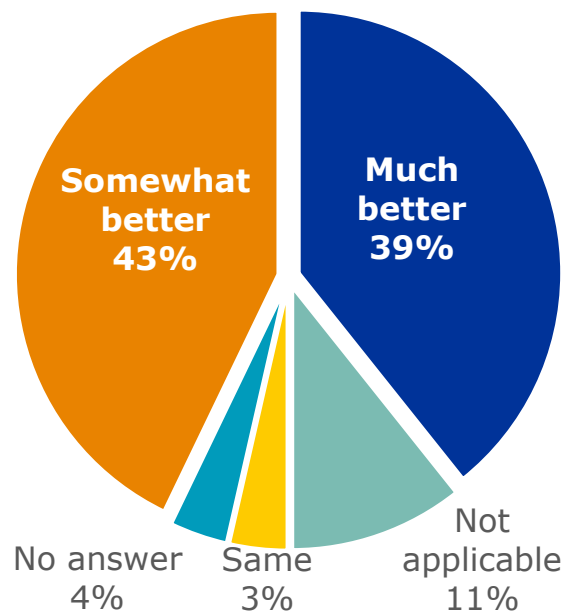
  
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 Stakeholder Eligibility Questionnaire

Organisation	
Name	Sample form Eligibility 2021
Acronym	TEST 2021
Website	
Organisation head office	
Postal Address	
Country	
Telephone	
Functional Email	name@organisation.eu
Person with legal responsibility	
Title	
First Name	
Last Name	
Position	
Professional Address	
City	
Post Code	
Country	
Telephone	
Email	name2@organisation.eu



## Results

Q1. How do you find the online self-certification system compared to the system used prior to 2018?





## Results

Q2. Please rate (1 low to 5 high)

<b>Time to submit the form (1 month deadline)</b>	<b>Time of the eligibility exercise (October)</b>	<b>Ease of understanding questions</b>
4,1 / 5	4,3 / 5	4,3 / 5

**Overall satisfaction**

**4,2 / 5**



## Results

Q3. Are there any aspects you feel need improvement?

*Improvements are necessary in the section on funding [organisations not receiving industry funding]*

*To separate the information requested from the link required*

*Since several departments need to provide the information, it would be helpful to have the questions downloadable as a pdf*

*Could we move to a 3-Year cycle?*

*The staff assisting with filling in at EMA are extremely helpful, kind and professional!*

*Check the eligibility at a later stage during the year*



# Any questions?

## Further information

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